



murkez

IT & BUSINESS CONSULTING

WHO WE ARE

We are an emerging business consulting company providing services to industry leading clientele in North America, Europe and the Middle East. We help companies to grow faster by handling their operational requirements, allowing them to concentrate on their primary business objectives.

19

clients across
3 continents



OUR VISION

To be an exceptional customer-centric technology service provider, which focuses on innovative solutions for our partners in a rapidly changing world.

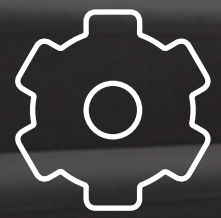


OUR MISSION

Our purpose is to enable our partners to build sustainable competitive advantage. We achieve this by enhancing organizational capabilities and optimizing operating efficiency.

WHAT WE DO

SERVICE PORTFOLIO



Operations

21+ business functions being managed across 6 industry verticals.



Customer Engagement Centers

2 Million+ customer interactions handled last year.



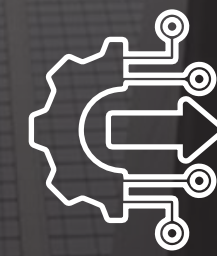
Financial Services

USD 927 Million accounted for, analyzed and audited last year.



People & Organizational Development

11,236 employees across **2,670** locations being currently provided full spectrum HR services remotely.



Technology and Development

105,600 hours of development work successfully delivered in the last year.



Cloud, IT Operations and Cybersecurity

79,200 IT tickets successfully resolved during the last year.



Digital

2,400 digital assets currently being managed across multiple platforms.



Talent Augmentation

Onshore talent augmentation allowing you to scale operations with specialized skills and expertise.

WHY CHOOSE US

WE WANT TO HELP YOU
GROW FASTER

We enable you to achieve **operational autonomy**, reducing the need for constant management and oversight, freeing up your time and resources for **growth**.

Cost Effectiveness

We help you to identify areas for cost savings and improving operational efficiency.

Information Security

We prioritize information security to protect your sensitive data and maintain compliance.

Value Delivery

We deliver value by identifying and implementing solutions that align with your business goals.

Flexibility

Our services are flexible and scalable, adapting to your unique needs.

OUR CAPABILITIES

INFRASTRUCTURE

Physical Infrastructure

- Dedicated Facilities
- Biometric Access Control
- Uninterrupted Power Supply with 250% Excess Backup Capacity
- Closed Circuit Security Cameras

Information Security

- Documented Information Security Policies
- Annual Third-Party Audits
- Resilient Data Backup Infrastructure
- Perimeter Security (Border routers, firewalls, ACLs)

Network Infrastructure

- Network Intrusion Detection Systems
- ISP Performance SLAs in Place
- Primary, Secondary and Tertiary Secure Internet connections
- High end Primary and Backup Servers

CERTIFICATIONS



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Contact Us



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